

Governance

Aims:

- Required standards are achieved
- Best practice is consistently applied
- Continuous learning and improvement

Quality + Patient Safety Strategy
Patient Experience Strategy

Culture

- Values Programme
- eCALD Cultural Competence programme
- Patient Safety Culture Surveying

Measurement

Building Capability

- Transforming Care Programme
- Developing Clinical Leaders
- Mental Health Quality Improvement Programme
- Patient Safety in Practice
- Resident Medical Officers Clinical Governance Programme
- Patient + Whānau Centred Care Programme

Processes and Structures

- Organisation Quality Governance Structure
- Divisions/Services/Wards Quality Governance Structures